

TRAVEL ADVISORY

Winter Storm Kori Pacific NW - Travel Notice Exception Policy

Issued: January 17, 2017

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the impact of Winter Storm Kori on the Pacific Northwest.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	ASE, BOI, BZN, DRO, EUG, FAT, FLG, GEG, GJT, GUC, HDN, LAS, MRY, MTJ, OAK, PDX, RDM, RNO, SEA, SFO, SJC, SLC, SMF, YVR
Tickets Issued On/Before:	January 17, 2017
Impacted Travel Dates:	January 18 – 20, 2017
New Travel Dates:	January 17 – 23, 2017
Reissuance of Tickets On/Before:	January 23, 2017
Waiver Code:	TNADV2
Validated: 001	Tour Code/IT Box- if unable to alter due to the ticketed fare auto populates specific information; indicate the waiver code in the Endorsement Box along with the required verbiage for that fare. Refer to Tour Code/IT Box
Inventory Requirements:	Lowest Inventory – Same Cabin
Extended Travel Rebooking:	View Extended Travel Rebooking after the Travel Event
Cuba SSR: RFTV Reason Code Requirement	If Applicable RFTV SSR must be reentered in the PNR for the new itinerary

Endorsement Box Policy:	KORI PACIFIC NW JAN2017 This is the only required verbiage and supersedes all other information
OSI Requirements:	CART/AN Number (if applicable) No other information is required in the OSI Field
Changes to Origin/Destination:	Not Allowed Exception: 300- Mile Radius allowed Refer to Change to Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co-Terminal:	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- Aspen, CO (ASE)
- Boise, ID (BOI)
- Bozeman, MT (BZN)
- Durango, CO (DRO)
- Eugene, OR (EUG)
- Fresno, CA (FAT)
- Flagstaff, AZ (FLG)
- Spokane, WA (GEG)
- Grand Junction, CO (GJT)
- Gunnison, CO (GUC)
- Steamboat Springs, CO (HDN)
- Las Vegas, NV (LAS)
- Monterey, CA (MRY)
- Montrose, CO (MTJ)
- Oakland, CA (OAK)
- Portland, OR (PDX)
- Redmond, OR (RDM)
- Reno/Tahoe Intl, NV (RNO)
- Seattle Tacoma, WA (SEA)
- San Francisco, CA (SFO)
- San Jose, CA (SJC)
- Salt Lake City, UT (SLC)
- Sacramento, CA (SMF)

- Vancouver British Columbia, Canada (YVR)