

## Travel to regions affected by the Zika Virus

Update: January 28, 2016

This notification is to address customer concerns when travelling to a destination affected by the Zika Virus. To ease those concerns, American will allow pregnant travellers and their companions to request a refund when flying to one of the impacted regions.

Refund requests may be submitted via our <u>online refunds website</u>. When submitting your request we will require a doctor's note confirming the traveller's pregnancy and their inability to travel due to the Zika Virus.

For additional information on the Zika virus, please visit the Centers for Disease Control and Prevention.