



[Travel Advisory](#)

Winter Storm Cara Midwest - Travel Exception Policy

Issued: 1445ct/November 25, 2015

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the winter storm in the Midwest.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	SAF, AMA, LBB, OKC, MHK, GCK, ICT, MCI, OMA
Tickets Issued On/Before:	November 25, 2015
Impacted Travel Dates:	November 26 – 28, 2015
New Travel Dates:	November 26 – 30, 2015
Reissuance of Tickets On/Before:	November 30, 2015
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	WINTER STORM CARA MIDWEST NOV2015 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Refund Eligibility:	Not Allowed
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL

Rebooking to an Alternate Flight when the Flight is Canceled:

Follow Schedule Irregularity (IROPS) by clicking on: [Schedule Irregularity \(IROPS\)](#)
Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- Santa Fe, NM (SAF)
- Amarillo, TX (AMA)
- Lubbock, TX (LBB)
- Oklahoma City, OK (OKC)
- Manhattan, KS (MHK)
- Garden City KS, KS (GCK)
- Wichita, KS (ICT)
- Kansas City, MO (MCI)
- Omaha, NE (OMA)

For full details of this Travel Notice please view [Winter Storm Cara Midwest – Travel Exception Policy](#)

