



[Travel Advisory](#)

Hurricane Sandra - Travel Exception Policy

Issued: 1400ct/November 25, 2015

This important notification is to inform our travel partners of special exception policies available for our mutual customers due Hurricane Sandra in San Jose Cabo, Mexico.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	SJD
Tickets Issued On/Before:	November 25, 2015
Impacted Travel Dates:	November 27 – 28, 2015
New Travel Dates:	November 26 – December 2, 2015
Reissuance of Tickets On/Before:	December 2, 2015
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	HURRICANE SANDRA NOV2015 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Refund Eligibility:	Not Allowed
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL
Rebooking to an Alternate Flight when the	Follow Schedule Irregularity (IROPS) by

Flight is Canceled:

clicking on: [Schedule Irregularity \(IROPS\)](#)

Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- San Jose Cabo, Mexico (SJD)

For full details of this Travel Notice please view [Hurricane Sandra – Travel Exception Policy](#)

